

Patricia Jalleh is the Founder and CEO of Enterprise Risk Asia Pte. Ltd., a risk advisory, training and consultancy services company based in Singapore.

She has more than 25 years of experience in the banking industry and has held several leadership roles, including Executive Director for Risk Strategy and Group Head of Operational Risk Management at UOB, Vice President of Operational Risk for Technology & Operations at DBS Bank, and Head of Operational Risk for Consumer Bank and Internal Audit Manager at Standard Chartered Bank.

Patricia was recognised as one of the “*Top 50 Faces for Operational Risk*” by the Operational Risk & Compliance Magazine in January 2009. She has extensive experience in implementing operational risk management frameworks, policies, tools, systems and processes. Her expertise includes Basel 2 implementation, risk governance, risk appetite, policy development, internal controls, fraud management, loss data collection, risk and control assessments, key risk indicators, risk reporting, insurance, new product risk, business continuity management, outsourcing risk, reputation risk and development of risk training programmes. She is an approved trainer for the ISO 31000 risk management standard.

She was the Chairman of the ASEAN Banking Association Sub-committee for Operational Risk (2007 – 2010), Chairman of the Operational Risk Management Task Force of the Association of Banks in Singapore (ABS) (2006 – 2010) and member of the Risk Management Standing Committee of the ABS (2006 – 2010). She was a member of the Singapore Financial Industry Competency Standards (FICS) Risk Management Advisory Panel and Risk Management Working Group (2006 - 2011).

Patricia is a regular speaker at financial industry seminars and conferences, and has delivered numerous presentations and training on operational risk across Asia. She is a trainer for the NUS RMI Specialist Diploma in Operational Risk Management and the Singapore Financial Industry Certified Professional (FICP) certification in Operational Risk Management.

Patricia is a Fellow of the Chartered Association of Certified Accountants (FCCA), UK and a Certified Information Systems Auditor (CISA).
